

Dear Ori and Brian,

Feb 23, 2007

This is an overdue letter on behalf of BAS Concepts. Having now been in our home for 2 ½ months we cannot express to you how happy we are.

Brian, you brought forth a great lot and proved to be very knowledgeable regarding all processes related to pre and post build. When you said that something would be taken care of, it was.

Ori, throughout the building process, you were creative, in touch with our wishes, patient, and dedicated. Your attention to detail is unrivaled. We tell our friends that in the approx. 10 months of construction, you never once said “No, it cannot be done”. No matter what we threw your way your response was always “I’ll find a way” or “It will be taken care of”. This is extremely rare in a builder. When you gave us your word, we never thought twice about it. We knew that it would be handled. We consider ourselves to be fair but demanding clients. You exceeded our expectations. You truly wanted us to be happy with our home and we are.

We were also pleased with James. He was always available to us and always addressed our concerns in a timely manner.

We receive countless numbers of compliments on the house and are very proud.

In closing, we have and will continue to recommend BAS Concepts to all of our friends. We will gladly speak to your future clients about our experience so please do not hesitate to provide our names. Keep up the great work!!!

Sincerely,
Maala and Karan Singh
3514 Bluebonnet