

May 31, 2005

BAS Concepts
Brian Silver and Ori Batagower
4545 Bissonett Suite 265
Bellaire, TX 77401
713-664-2600

Brian and Ori,

It is with sincere gratitude that Jennifer and I write this letter of appreciation to you, your employees, and your subcontractors.

As you were well aware, we spent months deliberating over which builder and which home site would best suit our family's immediate, as well as our future, needs and desires. We consider ourselves to be very particular people who strive for perfection, quality, and efficiency in everything we do and everything we are a part of. I'm not sure if we are a "builder's dream", considering the attention we pay to detail, but we were determined to make this not only a beautiful home, but also as maintenance free and efficient place of residence for years to come.

Our experience with you both, and your colleagues, was more than a pleasant surprise considering the "tales of woe" that often surround homebuilding endeavors. Your professionalism, candor, willingness to help us maintain budget, and attention to detail resulted in what we feel is the perfect home for our family. Not only is our home safe, sound, and secure... it is in our opinion a work of art. Integrity, class, and character are qualities that are all too often not regarded highly enough in business, we commend you both on your work ethic and your implementation of these positive attributes in your professional lives.

We hope that you will continue your outstanding work in the surrounding community because we intend to make the Bellaire our home for years to come.

Sincerely,



Ben and Jennifer
Holt
Bellaire, TX 77401